

1. Introduction

This cookie policy ("Policy") explains how our digital web platform ("HealMeAway.com") uses cookies and similar technologies to collect and store information when you visit or use the Platform. This Policy should be read together with our Privacy Policy, which explains how we collect, use, and disclose your personal information.

2. What are cookies?

Cookies are small data files that are placed on your device when you visit a website or use an online service. Cookies can be "persistent" or "session" cookies. Persistent cookies remain on your device for a set period of time or until you delete them, while session cookies expire when you close your browser.

3. How do we use cookies?

We use cookies and similar technologies to:

- 3.1 Make the Platform work more efficiently;
- 3.2 Provide you with a more personalized experience;
- 3.3 Monitor and analyze the performance, operation, and effectiveness of the Platform;
- 3.4 Collect data about your device and internet connection to ensure the security and reliability of the Platform;
- 3.5 Deliver targeted advertising and marketing messages to you on the Platform and on third-party websites and applications.

4. What types of cookies do we use?

We use the following types of cookies on the Platform:

- 4.1 **Strictly necessary cookies:** These cookies are essential for the operation of the Platform and cannot be disabled. They include cookies that enable you to log into secure areas of the Platform, use a shopping cart or make use of e-billing services.
- 4.2 **Performance and analytics cookies:** These cookies collect information about how visitors use the Platform, for instance which pages visitors go to most often, and if they get error messages from web pages. These cookies do not collect information that identifies a visitor. All information these cookies collect is aggregated and therefore anonymous. It is only used to improve how the Platform works.
- 4.3 **Functional cookies:** These cookies enable the Platform to remember choices you make (such as your user name or language) and provide enhanced, more personal features.
- 4.4 **Targeting cookies:** These cookies track your browsing habits to enable us to show advertising which is more likely to be of interest to you. These cookies use information about your browsing history to group you with other users who have similar interests.

5. How to control cookies?

You have the right to control whether to allow or reject cookies. You can set your browser to notify you when a cookie is being set or to block cookies altogether. However, some features of the Platform may not function properly if you disable cookies.

6. Personal data



We process your personal data in accordance with the EU General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA). For more information on how we process your personal data, please refer to our Privacy Policy.

7. Changes to this policy

We may update this Policy from time to time by posting a new version on the Platform. You should check this page occasionally to ensure you are happy with any changes to this Policy. We may also notify you of changes to this Policy by email.

8. Contact us

If you have any questions or concerns about our use of cookies or this Policy, please contact us at support@healmeaway.com.

By using the Platform, you acknowledge that you have read and understood this Policy and agree to its terms.